

# Customer Related Informations

1. [Standard operating procedures \(SOP\) for handling consumer's complaints..](#)
2. [Contact Numbers for Complaints/Emergency](#)
3. [Notice: Advisory related to Payment of Electricity bill for the whole state of Meghalaya.](#)
4. [Notice: Emergency Online Payment of Electricity bill for the whole state of Meghalaya.](#)
5. [Electricity Tariff 2020 – 21 \(w.e.f. 1st April 2020\).](#)
6. [Press Release : No more Bill payment through CSC/Rainbow Counter until further notices](#)
7. [Notice : Load shedding](#)

[Archive of old Notifications](#)