

Meghalaya Power Distribution Corporation Limited
Office of the Chief Engineer (Commercial)
Lumjingshai: : Shillong – 793001

Phone: (0364) 2590955

CIN:U40101ML2009SGC008394

email: ccommercial.mepdcl@meghalaya.gov.in

No. MePDCL/CE (Com)/Tech-01(A)/2025-26/ 219

Dated:13th May, 2026


NOTICE TO ESTEEMED CONSUMERS

This is for the general information of all esteemed consumers of Meghalaya Power Distribution Corporation Ltd. (MePDCL) that with a view to ensuring timely communication of billing information, payment confirmations, service alerts, complaint updates, and outage notifications, the Corporation is in the process to implement an integrated WhatsApp Business Messaging Solution, AI-based Chatbot, and Bulk SMS communication platform.

The initiative is intended to improve consumer convenience, strengthen transparency, reduce service response time and support improvement in billing and collection efficiency.

For effective implementation and achieving the objectives of the initiative, the esteemed consumers are requested to **share / update their mobile numbers** (preferably, Whatsapp number) with the Meter Readers of MePDCL at the time of taking the meter readings and billing.

In case the registered consumer does not have mobile number, the mobile number of any other family member living in the same household may also be shared instead.



Chief Engineer (Commercial)

Memo No. MePDCL/CE (Com)/Tech-01(A)/2025-26/219(a)

Dated 13th May, 2026

Copy to:

1. The PA to the Chairman-Cum-Managing Director, MeECL, Shillong for kind information of the CMD.
2. The Director (Finance)/ (Corporate Affairs)/ (Distribution)/ (Generation)/ (Transmission), MeECL/MePDCL/MePGCL/MePTCL, Shillong, for kind information.
3. The Chief Engineer (Projects)/(Dist.), EZ/WZ, MePDCL, Shillong/ Tura for information.
4. The Chief Accounts Officer, MeECL, Shillong for information.
5. The Company Secretary, MeECL, Shillong for information.
6. ✓ The EE (MIS), MePDCL, Shillong, along with soft copy for uploading the Notice in the MeECL's website.
7. The Executive Engineer, South Khasi Hills Distribution Division, MePDCL, Shillong.
8. The Director, DIPR, Government of Meghalaya, Shillong. A soft copy of the Notice in English, Khasi and Garo language is emailed to diprmeg@gmail.com with a request that the same be published in the local dailies on the 14th, 15th and 16th May 2026. Bills in triplicate may be forwarded to this office for necessary payment.


Chief Engineer (Commercial)

D/no - 585
dt 14/5/26