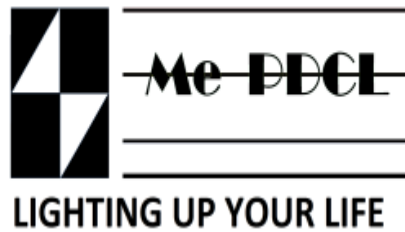


MEGHALAYA POWER DISTRIBUTION CORPORATION LIMITED

(CIN: U40101ML2009SGC008394)



ELECTRICITY DISTRIBUTION TARIFF

**In line with MSERC (Electricity Supply Code) (1of2026)
Regulations, 2026 and Order on Revised ARR & Distribution
Tariff for FY 2026-27 for MePDCL.**

AND

MISCELLANEOUS CHARGES

(Effective from 1st April 2026)

MEGHALAYA POWER DISTRIBUTION CORPORATION LIMITED

INTEGRATED OFFICE COMPLEX

LUM JINGSHAI, SHORT ROUND ROAD

SHILLONG-793001

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MEGHALAYA POWER DISTRIBUTION CORPORATION LIMITED

NOTIFICATION

No. MePDCL/EE(RA)/71(C)/Pt-X/2026-27/6

Dated 12th June, 2026

The Meghalaya Power Distribution Corporation Limited (MePDCL), in accordance with the Order on Case No.11 of 2025 dated 26.03.2026, issued by the Meghalaya State Electricity Regulatory Commission (MSERC) and the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026, hereby publishes the Electricity Distribution Tariff effective from 1st April 2026.

This Notification also includes other rates & charges, guidelines, etc. determined by the Corporation.

I. Classification of Supply

Supply of electricity at Low Tension (LT), High Tension (HT) and Extra High Tension (EHT) is, as classified hereunder in line with Clauses 2.1.3 and 2.2.1 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026, depending upon availability of voltage and supply.

Serial No.	Consumer Category	Character of Supply	Connected Load
1	Low Tension (LT)		
A	Single Phase AC	230 Volt, between a phase and neutral.	All installations up to 5kW
B	Three Phase, 4 wire AC	400 Volt, between any two phases	All installations above 5 kW and up to 50 kW
2	High Tension (HT)		
		3 phase, 3 wire AC at 11 kV	Connected load exceeding 50 kW up to 2000 kW
		3 phase, 3 wire AC at 33 kV	Connected load exceeding 2000 kW up to 10000 kW
3	Extra High Tension	3 phase, 3 wire AC at 132 kV	Connected load above 10000kW

II. Categorization of Supply

Consumption of electricity is categorized as follows:

(A) Domestic consumption - which includes consumption -

- (a) in a private dwelling house for lighting, heating, cooling, fans and other household appliances;
- (b) in temples, churches, mosques, gurudwaras and other places of religious worship;
- (c) in hospitals, dispensaries, health centres, including those run by Central Government or by charitable, religious or social organizations on a no-profit or non-commercial basis;

(d) in schools, colleges, hostels, boarding houses for students run by Government or by charitable, religious or social organizations on a no-profit or non-commercial basis;

and

(e) in ashrams, dharamshalas, community halls, and institutions run by recognized welfare organizations.

(f) MeECL offices and its employee's residences.

Note : The no-profit or non-commercial bodies shall comprise of company (ies) registered under section 8 of the Companies Act 2013, Charitable Trust(s) registered under Indian Trust Act 1882 and Charitable Society (ies) registered under the Meghalaya Societies Registration Act 1983 or similar Acts applicable in India.

(B) Non Domestic consumption- which includes consumption-

(a) in shops, banks, hotels, restaurants, cinema halls, petrol pumps, garages and other commercial and business establishments;

(b) in nursing homes, dispensaries, pathological laboratories, x-ray clinics and other such commercial establishments;

(c) in schools, colleges, institutions, hostels, boarding houses for students, run on commercial basis;

(d) in fairs and exhibitions and for signboards and hoardings; and

(e) other consumption not falling under any other category under the clause.

Note : Where a connection serves both domestic and non-domestic purposes, the consumption shall be classified as non-domestic.

(C) Industrial consumption- which includes consumption in factories and other industrial or manufacturing establishments.

(D) Ferro alloy consumption- which includes consumption in factories involved in the production of alloys of iron.

(E) Public service consumption – which includes consumption for public street lighting system in Municipal / Town Committee/ local durbar/ etc.

(F) Public Water Supply / Sewage Treatment Plant consumption – which includes consumption for water and sewerage pumping installations of Government, Municipalities, Corporations and other local bodies used for public utility water supply and sewage treatment.

(G) General Purpose consumption- which includes consumption in government and district council offices, municipal boards, municipal corporations and other local bodies.

(H) Agriculture consumption- which includes consumption for pumping water for irrigating cultivable lands.

(I) Crematorium consumption – which includes consumption in crematorium.

(J) Temporary Supply (LT & HT) consumption- Temporary supply may be provided to a premises, hall, field or place for purpose of marriage receptions, fairs, and sporting events or for social or religious festivals, the duration of which is less than ninety days in each case. Temporary supply shall be distinctly wired on a separate circuit.

A. ELECTRICITY DISTRIBUTION TARIFF

1. Standard Rates for Low Tension (LT) Category

Category	Fixed Charge (₹/kW/Month)	Slab of Units	Energy Charge (₹/kWh)	Schedule
Domestic	90.00	First 100	5.00	DLT
		Next 100	5.04	
		Above 200	5.10	
Non-Domestic (Commercial)	170.00	All Units	7.45	CLT
General Purpose	180.00	All Units	7.35	GP
Public Water Supply / Sewage Treatment Plant	180.00	All Units	7.00	WSLT
**Public Lighting (Metered)	180.00	All Units	7.00	PL
Electric Vehicle Charging Station (EVLTL)	-	All Units	6.00	EVLTL
Crematorium	55.00	All Units	4.75	CRM
Agriculture	*(₹/kW or HP/Month)	All Units	3.15	AP
	130.00			
Industrial Low Tension	(₹ /kVA/Month)	All Units	(₹/kVAh)	ILT
	170.00		6.80	

* Where 1HP=0.746 kW (Clause 1.6 (x) of MSERC (Electricity Supply Code)(1 of 2026) Regulations, 2026)

**All public lighting fitting and fixtures should be invariably metered, and the existing fittings should be phased out immediately with metered LED fittings and fixtures. Since no connection under the Act can be given without meters, it is required to install meters on all new connections and shall also progressively replace meters on the existing connections. The Commission approves Tariff for metered connections only for the FY 2026-27 vide Clause 9.1.4 of the Distribution Tariff Order 2026-27 and has directed that all the existing streetlights fixtures shall be replaced immediately with LED fixtures and 100% fixtures shall be metered.

Kutir Jyoti / BPL

Rate	Schedule
₹ 4.57 per kWh for monthly consumption up to 30 kWh per month. In case consumption in any month exceeds 30 kWh, then the billing of	Metered KJM

excess units shall be on the tariff prescribed for appropriate slab for normal domestic consumers	
₹ 210.00 per connection per month	Un-Metered KJU

Note : Consumers availing supply at High Tension (HT), but having connected load at 50 kW or below, shall be classified as Low Tension (LT) category in accordance with Clause 1 above and shall be billed as per relevant LT Tariff. However, transformer maintenance charges shall be levied as per option of the consumer.

2. Standard Rates for High Tension (HT) Category

Category	Fixed Charge (₹/kVA/Month)	Slab of Units	Energy Charge (₹/kVAh)	Schedule
Domestic HT	350.00	All Units	5.85	DHT
Commercial HT	390.00	All Units	6.00	CHT
General Purpose Bulk Supply	420.00	All Units	6.10	BS
Public Water Supply / Sewage Treatment Plant	410.00	All Units	6.60	WSHT
*Industrial High Tension	340.00	All Units	5.55	IHT
Ferro Alloy High Tension	500.00	All Units	5.55	FAHT
Electric Vehicle Charging Station (EVCS)	-	All Units	(₹/kWh)	EVHT
			6.00	

***The Time-of-Day (ToD) Tariff for IHT consumers is as follows –**

Time of Day	Peak/Off-peak	Energy Charges (₹/kVAh)
0600-1700 hrs	Normal	5.55
1700-2300 hrs	Peak (+20% of Normal)	6.66
2300-0600 hrs	Off-peak (-15% of Normal)	4.72

Note : Consumers availing LT supply, but having connected load above 50 kW shall be classified as HT category in accordance with Clause 1 above and the following regulation is to followed in case the metering is done from the LT side:-

As per Clause 2.3.1 of the MSERC (Electricity Supply Code) (1of 2026) Regulations, 2026:-

"The Licensee may, depending upon the technical condition of the distribution system, gives supply at a voltage and phase other than the classification of supply subject to the Commission's approval. Provided that in case, supply is made to a consumer at voltage lower

than specified above under clause 1, or metering is done on the L.T. side of the distribution transformer, then, for the purpose of billing a surcharge @ 3% (or any other percentage as the Commission may decide by an order) on the consumer 's energy charges shall be added."

3. Standard Rates for Extra High Tension (EHT) Category

Category	Fixed Charge (₹/kVA/Month)	Slab of Units	Energy Charge (₹/kVAh)	Schedule
*Industrial Extra High Tension	500.00	All Units	6.60	IEHT
Ferro Alloy High Tension	500.00	All Units	5.60	FAEHT

*The Time-of-Day (ToD) Tariff for IEHT consumers is as follows :

Time of Day	Peak / Off-peak	Energy Charges (₹/kVAh)
0600-1700 hrs	Normal	6.60
1700-2300 hrs	Peak (+20% of Normal)	7.92
2300-0600 hrs	Off-peak (-15% of Normal)	5.61

4. Fuel and Power Purchase Adjustment Surcharge (FPPAS)

The FPPAS is to be billed to the consumers on a monthly basis in line with the Ministry of Power Notification dated 29th December, 2022 for Electricity (Amendment) Rules, 2022. As per Clause 6.3.4 of the MSERC Order on ARR for MYT control Period FY 2024-25 To FY 2026-27 & Distribution Tariff For 2024-25 for MePDCL dated 24.10.2024, FPPAS as notified shall be applicable with effect from 01.04.2024 until further orders.

B. SCHEDULE OF MISCELLANEOUS CHARGES

1. Service Connection Charges

Procedure for providing new Service Connection is to be followed as per Clause 3.5 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026.

1.1 Application Fees

Serial No	Items	Category	Fees (₹)
1.	Application for supply of electricity to be accompanied with a test report	All categories, excluding industrial	200.00
		Industrial	10,000.00

Note : The above Fees are exclusive of GST.

1.2 Estimate and Supervision charge

1.2.1 Estimate for Construction of Lines and Sub-Stations under O&M, Scheme and Deposit Works. (Ref: MePDCL/CE (PMC)/Acct-10/2023-24/28 dated 25th April 2023 & modified vide ref letter No. MeECL/ACB/1736/Tax Cell/Part-III/2024/161 dated 03.02.2025)

The cost of poles, overhead supply lines, meters, plant and equipment shall be borne by the consumer along with other miscellaneous expenses as may be necessary. The estimate of the cost involved shall be prepared as below:

Master Estimate	
A	Cost of Materials Electrical (Excluding output GST) i.e. Purchase price
B	Cost of Material Civil (Excluding output GST)
C	Total Cost of Materials
D	Labour charge as below :
	Labour charge @20% of A for Service connection and Deposit works (Lines)
	Labour charge @15% of A for Scheme works (Lines)
	Labour charge @10% of A for Deposit works (Sub-Station), Scheme works (Sub-Station), Metering works and O & M works (Lines and Sub-station)
E	Labour charge on Civil works (25% of B)
F	Meter replacement Charge/Reconnection Charge/Disconnection Charge/Re rating Charge/Dismantling Charge
G	Sub-total (C+D+E+F)
H	Departmental Charge @ 15 % of (G) or as applicable
I	Application fee
J	Sub total (G+H+I)
K	Labour cess 1% on (J)
L	Security deposit / Load Security Deposit
M	Sub Total (J+K+L)
N	Less: Cost of Materials purchased by the consumer
O	Less: Reusable materials
P	Grand Total (M-N-O)

1.2.2 Supervision Charge for Self-execution of Works

(Ref: Board's Resolution No. 5(I) Dated 10th August 2022)

The Supervision charge for self-execution of works by an intending consumer, inclusive of charges of following activities, and shall be charged at the rate of 7.5%, of the estimated value of work inclusive of the cost of material and labour charge:

- (i) Initial site inspection, surveying and estimation
- (ii) Checking and approval of estimates, drawing and GTPs

(iii) Administration & account charges

(iv) Supervision charge.

1.3 SECURITY DEPOSIT

(In accordance with Clause 6.6 of the MSERC (Electricity Supply Code) Regulations, 2026)

A security deposit, as decided by the Commission from time to time, shall be made by all consumers to cover:

- i) the estimated power consumption for the billing cycle period plus one month; and
- ii) payment due to the licensee for any electric line or electrical plant or electric meter that is to be provided for supplying electricity to person.

Post-Paid Metering

Load Security

All consumers shall have to deposit an amount against his consumption as load security to cover non-payment of his monthly energy bill, as per Schedule of Tariff applicable from time to time. A security deposit is to be collected from the consumers for the consumption equivalent to the estimated consumption for a specific period as indicated in the table below or as otherwise provided in Terms and Conditions of Supply.

Sl.No	Nature of Consumer	No of days	Remarks
A. Low Tension Supply			
1	Agriculture	90	90 days average consumption to be estimated / considered
2	Seasonal	90	Consumption during the season of operation to be estimated/ considered.
3	Other Consumers	90	90 days average consumption to be estimated / considered
B. High Tension Supply			
4	HT Consumers	60	60 days average consumption to be estimated / considered
C. Extra High Tension Supply			
5	EHT Consumers	60	60 days average consumption to be estimated / considered

Load Security Deposit to be collected from new consumers are as per the following rates per unit:

1.3.1 Security Deposit for Low Tension (LT) Supply

Sl No.	LT Supply	Units	Security Deposit (₹)
1	Domestic (DLT)	kW	1747.00
2	Non Domestic (CLT)	kW	4828.00
3	Industrial Low Tension (ILT)	kVA	3992.00
4	Public Water Supply / Sewage Treatment Plant (WSLT)	kW	3629.00
5	Agriculture (AP)	kW	1089.00

6	Public Lighting (PL)	kW	7560.00
7	General Purpose (GP)	kW	3810.00
8	Crematorium (CRM)	kW	1579.00
9	Electric Vehicle Charging Station (EVLT)	kW	3888.00

1.3.2 Security Deposit for High Tension (HT) Supply

Sl.No.	HT Supply	Units	Security Deposit(₹)
1	Domestic (DHT)	kVA	1348.00
2	Non-Domestic (CHT)	kVA	2592.00
3	Industrial High Tension (IHT)	kVA	1998.00
4	Public Water Supply (WSHT)	kVA	2281.00
5	General Purpose Bulk Supply (BS)	kVA	2108.00
6	Ferro Alloy HT (FAHT)	kVA	1998.00
7	Electric Vehicle Charging Station (EVHT)	kW	2592.00

1.3.3 Security Deposit for EHT Supply

Sl No.	EHT Supply	Units	Security Deposit (₹)
1	Industrial Extra High Tension (IEHT)	kVA	4657.00
2	Ferro Alloy EHT (FAEHT)	kVA	3951.00

1.3.4 For existing consumers, the security deposit shall be reviewed annually as per procedure specified below:

- a. At the beginning of the financial year, the licensee shall review the consumption pattern of the consumer for the adequacy of the security deposit from April to March of the previous year. Consumer is required to maintain a sum equivalent to his average payment for the period of two months, where 'average monthly payment' will be based on the actual bills paid in the last financial year.
- b. The basis and details of working out the revised security deposit of a consumer along with details of number of instalments, if any, in which adjustment shall be made, may be intimated to a consumer. The security deposit shall be revised annually. Any excess/deficient amount shall be adjusted within two subsequent bills of the consumer.
- c. If the security deposit is reduced due to adjustment of outstanding dues, the same shall be adjusted within the subsequent two bills of the consumer.
- d. Provided that for a consumer whose electricity connection is less than 1 year old, the security deposit shall not be revised at the beginning of the first financial year, but from the next financial year.
- e. A consumer shall be required to provide additional security deposit or the excess amount will be refunded to him as the case may be-if the two times monthly average bill based on his

consumption during the previous financial year in the prevailing tariff exceeds/or lowers than the amount of security deposit held by the licensee by 20%.

f. The licensee will review the amount of security deposit maintained by the consumers within first month of a financial year and adjustment of additional/excess security deposit shall be through monthly bills.

g. The security deposit available with the licensee in respect of each consumer shall be shown in the energy bills issued to the consumer. Any excess/deficient amount as and when arises, shall be adjusted within two or more subsequent bills of the consumer.

h. The security deposit shall be returned to consumer upon termination of Agreement within 30 days of adjustment of all dues. In case of delay, interest equivalent to the SBI Savings Bank Rate prevailing at the time of refund.

1.3.5 Security Deposit (Meter) for Prepaid metering:

a. No Load Security deposit will be taken for a service with prepaid meter.

b. Where an existing consumer who has deposited a security amount subsequently opts to receive supply through a prepaid meter, the amount of such security deposit shall, after deduction of all sum owing from such consumer, be either refunded to such consumer or treated as a part of the value of the prepayment credit to the account of such consumer, from which the value of his future consumption is to be deducted.

1.3.6 Surcharge for belated payment of Security Deposit

All consumers shall pay the Security Deposit or additional security deposit within thirty (30) days from the date of the demand notice. If there be any delay in payment the consumer shall pay surcharge thereon equal to 1.5% per month or such other percentage to be fixed by the Commission from time to time, of the demanded amount for each month of delay or part thereof.

1.3.7. The Security Deposit for change of ownership of a property

Clause 7.3.4 of the MSERC (Electricity Supply Code) Regulations, 2026 may be referred.

1.3.8 Refund of Security Deposit for Temporary Connection on Disconnection:

Consumption security deposit, after adjusting unpaid dues, shall be refunded. Material security deposit shall also be refunded after deducting any damage to material (meter, transformer, isolator etc.) and dismantling charges, which shall not be more than 10% of the material security deposit. Refund of these securities shall be made within 15 days from the date of disconnection, failing an interest is to be paid at a rate equivalent to the SBI Saving Banks rate prevailing the date of refund.

2. METER CHARGES

Meter Rental charge and Meter Security are not applicable (**Ref: Board's Resolution No. MePDCL/CS/ CR/ 2013/64 Dated 20th December 2022**)

2.1 Metering Equipment Changing Charges:

Metering Equipment changing fee (in ₹) shall be as follows-

SI No	Type of Equipment	Due to Change of load, etc (₹)	Due to defective meter/associated Equipment (₹)
1	Single phase energy meter	60.00	
2	Three phase energy meter (Whole current/LT operated/Bi-vector/ Tri-vector)	120.00	
3	LT CT Set	240.00	
4	11 KV CT-PT Set	12,000.00	12,000.00
5	33 KV CT-PT Set	23,000.00	23,000.00

2.2 Meter Testing Fees:

These charges constitute testing of meters at the testing Laboratories of the MePDCL:

- Meters brought by retailers to MePDCL for testing before sale to consumers.
- Meters brought directly by consumers for testing before installation (not complaint meters).
- Installed meters tested against consumer request. Alternatively, the meters may be tested at the consumer's premises, using "Portable Meter Testing Sets".

2.2.1 LT Meter

Type of LT meters	Rates (₹)
Single Phase Electro-Magnetic / Static/ Prepaid Meter	50.00
Three Phase Electro-Magnetic / Static/ Prepaid Meter (Whole Current/ CT Operated)	120.00

2.2.2 HT Meter

Type of HT meters	Rates (₹)
Three Phase Energy Meter (Bi-Vector Meter/ Tri-vector)	280.00

Note: The above charges are exclusive of taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer.

3. Monthly Minimum Charges

The minimum charges shall not be billed during the period of disconnection, if the Corporation has disconnected the power supply to the consumer. However, the waiver of minimum charge shall not be admissible if the period of disconnection is less than a billing month.

3.1 Minimum charge for Low Tension (LT) supply

The Fixed Charge shall be the monthly minimum charges for all categories of LT Supply, as below:

SI No	Category	Unit	Minimum charge (₹)
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1	Domestic (DLT)	kW/ Month	90.00
2	Non Domestic (CLT)	kW/ Month	170.00
3	Public water Supply/ Sewage Treatment Plant (WSLT)	kW/ Month	180.00
4	Industrial Low Tension (ILT)	kVA/ Month	170.00
5	Agriculture (AP)	kW/ Month	130.00
6	Public Lighting (PL)	kW/ Month	180.00
7	General Purpose (GP)	kW/ Month	180.00
8	Crematorium (CRM)	kW/ Month	55.00
9	Electric Vehicle	kW/ Month	NIL

3.2 Minimum Charge for High Tension (HT) Supply

The monthly Fixed (Demand) Charge shall be the monthly minimum charges for all categories of HT Supply, as below. In case the chargeable maximum demand in any month falls below 50 kW or 56 kVA, the fixed charge shall be applicable as for 50 kW or 56 kVA.

Serial No.	Category	Unit	Minimum charge (₹)
1	Domestic (DHT)	kVA/Month	350.00
2	Non Domestic (CHT)	kVA/Month	390.00
3	Industrial (IHT)	kVA/Month	340.00
4	Public Water Supply (WSHT)	kVA/Month	410.00
5	General Purpose Bulk Supply (BS)	kVA/Month	420.00
6	Ferro Alloy HT (FAHT)	kVA/Month	500.00
7	Electric Vehicle	kW/ Month	NIL

3.3 Minimum Charge for Industrial Extra High Tension (IEHT) Supply

The monthly Fixed (Demand) Charge shall be the monthly minimum charges for EHT Industrial supply as below:

Serial No.	Category	Unit	Minimum charge (₹)
1	Industrial Extra High Tension (IEHT)	kVA/Month	500.00
2	Ferro Alloy EHT (FAEHT)	kVA/Month	500.00

Note: The minimum charge specified is the net rate and excludes meter rent, electricity duty, taxes and other charges and surcharges which shall be charged separately depending upon the character of service.

4. Monthly Maintenance charge for High Tension (HT) Current Transformer-Potential Transformer (CT-PT) Set:

- 4.1 If the owner of the CT-PT Set, who is also a consumer, has opted for maintenance of the CTPT Set by the MePDCL, the CT-PT Set Maintenance Charge (CPMC) shall be levied every month as shown in the table below:

SI No	Type of CT-PT Set	Rate (₹)
1	11 KV CT-PT Set 3 Ph-3Wire	800.00
2	11 KV CT-PT Set 3 Ph-4Wire	1,000.00
3	33 KV CT-PT Set 3 Ph-3Wire	1,500.00
4	33 KV CT-PT Set 3 Ph-4Wire	1,900.00

- 4.2 If the owner of the CT-PT Set, who is also a consumer, **does not** opt for maintenance of CTPT Set by the MePDCL, then CT-PT Set Maintenance Charge (CPMC) shall not be levied. However, in such case the owner of the CT-PT Set shall be responsible for maintenance of the CT-PT Set at his own cost, including replacement in case of failure.
- 4.3 If the owner of the CT-PT Set is not a consumer within the premises of supply, the option for maintenance/ replacement of the CT-PT Set by the MePDCL shall not be admissible.
- 4.4 The option exercised by a consumer regarding CT-PT Set Maintenance Charge (CPMC) shall be included in the Agreement for Supply of Electricity.

5. Maintenance of Transformer

- 5.1 If the owner of a transformer, who is also a consumer, has opted for maintenance of the transformer by the MePDCL, transformer maintenance charge (TMC) shall be levied. The TMC is also applicable to consumer availing supply at HT supply but billed under LT category. The TMC shall be levied base on the supply voltage and the installed capacity of the transformer.
- 5.2 If the MePDCL utilizes the spare capacity of transformer of the consumer mentioned in sub clause 5.1 above for other consumers also, the TMC shall be levied base on contracted demand (for HT and IEHT consumer) and on connected load (for LT consumer).
- 5.3 The rate of Transformer Maintenance Charge (TMC) shall be as below:

Serial No.	Supply voltage	If transformer is used exclusively by owner of transformer, rate per kVA per month on installed capacity of transformer	If MePDCL utilizes the spare capacity of the transformer for other consumers also, rate per kVA per month on contracted demand/ connected load
1	11 kV & 33 kV	₹ 20.00	₹ 20.00
2.	132 kV	₹ 25.00	₹ 25.00

- 5.4 If the owner of the transformer, who is also a consumer, does not opt for maintenance of transformer by the MePDCL, then Transformer Maintenance Charge (TMC) shall not be

levied. However, in such case, the owner of the transformer shall be responsible for maintenance of the transformer at his own cost, including replacement in case of failure.

5.5 If the owner of the transformer is not a consumer within the premises of supply, the option for maintenance/ replacement of the transformer by the MePDCL shall not be admissible.

5.6 The option exercised by a consumer regarding Transformer Maintenance Charge (TMC) shall be included in the Agreement for Supply of Electricity.

6. Compensation Charges for Malpractices or Unauthorised use of Electricity

(In line with Chapter-II of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026)

The consumers should at all time, restrict their consumption within the declared contract demand/declared connected load. In case the actual maximum demand or connected load exceeds the declared contract demand/connected load, the prescribed tariff shall apply only to the extent of the declared contracted demand/connected load, and the corresponding excess demand & units availed shall be treated separately for billing purposes.

Assessment of Demand and Energy

6.1 The assessment for compensation of excess demand/ load and energy consumption where meter is defective or stopped shall be as below:

DEMAND / LOAD
Billing demand/ load per month for the six months or from the date of last re-rating/connection whichever is less = Contract demand/ load in excess of declared contracted demand/connected load at the time of inspection.
ENERGY
Quantum of energy in kWh per month for the six months or from the date of last re-rating/ connection whichever is less = 720 x demand/ load in excess of declared contracted demand/ load x load factor.

Based on the above assessment of demand/ load and energy, the excess so availed shall be charged at twice the prevalent tariff applicable to the consumer.

Note: Load factor shall be as indicated at clause 8 and socket load as indicated at clause 9.

6.2 The assessment for compensation of excess demand/ load and energy consumption where meter is working shall be as below:

6.2.1 For Consumers (LT/HT/EHT) where maximum demand meter is installed:

Demand: Where the maximum demand meter is installed and is working, the demand recorded in excess of the declared contract demand/ contracted load shall be recorded as the chargeable demand for the purpose
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Energy: The energy for such excess supply shall be determined as here under :-

$$= TU - \frac{TU \times CD}{MD} \quad \text{or} \quad TU \times \left(1 - \frac{CD}{MD}\right)$$

wherein,

TU - denotes total units supplied during the month. CD - denotes the contract demand/ contracted load, MD - denotes actual maximum demand.

Based on the assessment of the quantum of demand and energy, the excess so availed shall be charged at twice the normal tariff applicable to the consumer.

6.2.2 For LT Consumers

Load: Billing load per month for the six months or from the date of last re-rating/ connection which ever is less than or equal to load in excess of the contracted load at the time of inspection

Energy: The energy for such excess supply corresponding to the excess connected load shall be determined as under:

$$= TU - \frac{TU \times DCL}{ECL} \quad \text{or} \quad TU \times \left(1 - \frac{DCL}{ECL}\right)$$

wherein,

TU - denotes total units supplied during the month.

DCL - denotes the contracted load, and

ECL - denotes existing connected load at the time of inspection.

Based on the above assessment of load and energy, the excess so availed shall be charged at twice the prevalent tariff applicable to the consumer.

7. Compensation Charges for Low Power Factor for supply billed on kWh units.

Clause 2.7.1 of MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026 states – "The average monthly power factor of the plant and apparatus owned and operated by the consumer at individual points of supply shall be a minimum of 0.95".

Should the power factor be below 0.95, the consumer other than those having billed on kVAh tariff, shall pay compensation charge for each 1 % reduction, at the rate of ₹ 2.50 per kVA per month of the maximum demand for low power factor.

Should the power factor fall below 0.7, supply to such consumer shall be disconnected and compensation charges will be levied accordingly, if the consumers fail to improve power factor within one month of issue of notice.

Therefore, to improve the power factor to be not less than 0.95 (lagging), the consumer shall have to install LT capacitors of the capacities specified below for induction motors and welding transformers.

(a) Induction motors

S.No	Rating of Induction Motor	kVAr rating of LT capacitor
1	3 to 5 HP	1
2	Above 5HP up to 7.5HP	2
3	Above 7.5HP up to 10 HP	3
4	Above 10HP up to 15HP	4
5	Above 15HP up to 20 HP	5
6	Above 20 HP up to 30HP	6
7	Above 30HP up to 40 HP	7
8	Above 40HP up to 50HP	8
9	Above 50HP up to 100 HP	9

(b) Welding transformer

S.No	Rating of welding transformer in kVA	kVAr rating of capacitors stipulated
1	1	1
2	2	2
3	3	2
4	4	3
5	5	4
6	6	4
7	7	5
8	8	6
9	9	7.5
10	10	7.5
11	11	8
12	12	9
13	13	10
14	14	10
15	15	11
16	16	12
17	17	13
18	18	13
19	19	14
20	20	15
21	Above 20 up to 22	16
22	Above 22 up to 24	17.5
23	Above 24 up to 26	18
24	Above 26 up to 28	20
25	Above 28 up to 30	21
26	Above 30 up to 35	24
27	Above 35 up to 40	27.5
28	Above 40 up to 45	32.5
29	Above 45 up to 50	35

The existing consumers falling under the above-mentioned categories, failing to install LT capacitor of required rating within one month of issue of notice, an additional 10 % on the total monthly energy consumption shall be billed.

Supply to new consumers with welding transformer shall not be made unless LT capacitors of appropriate capacity are installed as per above table of this Code. In case of failure to install capacitor for welding sets, an additional 10 % on the total monthly consumption shall be billed.

As per directions of the MSERC, the above Clause 14. be kept in abeyance for all LT consumers not billed on kVAh tariff, till such time all LT consumers are installed with smart meters.

8. Assessment of Energy Consumption where Meter is defective or stopped

(Clause 11.1.15 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026)

Assessment for energy where meter is defective/stopped and where average consumption cannot be computed where it is not possible to determine the consumption of the preceding six months, the quantity of electricity supplied shall be assessed on the basis of the connected load and hours of usage of electricity as computed below. This consumption shall be regarded as final and binding on the consumer.

The monthly energy consumption is $720 * CL (KW) * LF (Load Factor)$.

The minimum connected load for **urban** areas shall be 1 kW and for **rural** areas shall be 0.5 kW.

The LF for different categories of consumers is as follows:

Serial No.	Category	Load Factor
1	Domestic (Urban & Rural areas)	0.16
2	Non Domestic	0.30
3	Industrial (LT)	0.28
4	Industrial (HT)	0.25
5	Industrial (EHT)	0.49
6	Public Water Supply /Sewage Treatment Plant	0.24
7	Agriculture	0.16
8	Public Lighting	0.50
9	General Purpose & Bulk Supply	0.24
10	Ferro Alloy HT	0.25
11	Ferro Alloy EHT (FAEHT)	0.49
12	Crematorium (CRM)	0.16
13	Electric Vehicle (HT&EHT)	0.30

*Classification of areas as **urban or rural** for the purpose of billing shall be as per Notification No. DD/T-113/2013-14/83 dated 5th August 2013 shown as below:

Towns/Areas to be considered as Urban for the purpose of Billing are :- All areas under Shillong and Greater Shillong, Mawryngkneng & Smit town, Sohra town, Pynursla town, Sohiong town, Mawsynram town, Nongstoin town, Mairang town, Mawkyrwat town, Umiam Colony, Umsning town, Nongpoh town, areas around Industrial Estate & along GS Road of Byrnihat, Jowai Town, Khliehriat town, Sutnga town, Williamnagar town, Mendipathar & Rasubelpara town, Bajengdoba town, Nangalbibra town, Baghmara town, Tura town, Phulbari town, Ampati town, Dalu town, Garobadha town & Mahendraganj town. The remaining areas are classified as Rural

9. Determination of Socket Load

The load of sockets is to be assessed as under for computing connected load on that account:

Socket rating	Assessed load	Domestic per socket	Other than Domestic
5 Amps	100 Watts	50% of the total load subjected to minimum of 100 watts and rounded to nearest integer.	2/3rd of the total subjected to minimum of 100 watts and rounded to nearest integer
15 Amps	1000 Watts	1/3 of the total load subjected to minimum of 1000 watts and rounded to nearest integer	50% of the total load subjected to minimum of 1000 watts and rounded to nearest integer.

10. Single Point Delivery

Unless otherwise agreed to, the schedule of rates and charges are applicable to only one point of supply and at declared voltages. Supply at other points or at other voltages shall be separately billed.

11. Payment of Bills

All bills are due and payable within 15 (fifteen) days from the date of billing. A consumer has the option to make advance payment against future consumption for a maximum of twelve months.

12. Delayed Payment Charges (DPC)

All electricity bills are due and payable within 15 days from the date of billing. If the amount of the bill, inclusive of total arrears, if any, is not paid in full within the due date, a delayed payment charge of 1% on the outstanding amount, but exclusive of Government Electricity Duty, will be levied for each 30 days or part thereof.

13. Disconnection of Supply

13.1 As per Section 56 of the Electricity Act, 2003, if a consumer neglects to pay charges for electricity due from him to the licensee, the licensee, after giving not less than 15 clear days notice, in writing to such person and without prejudice to his rights to recover such charges, may discontinue the supply, until such charge, together with any expenses incurred by in cutting off and reconnecting the supply, are paid by him.

13.2 Temporary Disconnection will be considered in accordance with Clause 10.2.1 a, b c, d & e of the MSERC (Electricity Supply Code)(1 of 2026) Regulation, 2026.

- 13.3** If and when the supply is disconnected for non-payment of the electricity bill, the consumer shall be liable to pay the total outstanding amount as on the date of disconnection, along with the simple interest at the rate of 12% per annum for the entire period till the date of reconnection.
- 13.4** Any payment made by the consumer shall first be adjusted towards the arrears including LPS and then current bills. No exemption from the delayed payment charges shall be allowed if full payment of the bills including arrears is not made within the period allowed for such payment except in such cases where part payment or payment on instalment has been allowed by the licensee.
- 13.5** Where the due date indicated for payment on the bill falls on a Sunday or a public holiday, the payment shall be due on the next working day. In case the collection centre is closed on the due date of the bill, the payment may be made on the next working day without additional surcharge.
- 13.6** In accordance with Clause 10.3.1 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026, disconnection on consumer's request shall be considered as a permanent disconnection.
- 13.7** A connection, which is disconnected permanently, shall not be reconnected and the consumer shall have to apply for a new connection.
- 13.8** The Licensee shall not treat automatic cut of supply due to exhaust of credited amount of the pre-payment meter as disconnection and shall ensure resumption of normal supply once the meter is recharged.
- 13.9** If there is detection of theft of electricity, supply will be disconnected immediately without giving notice.
- 13.10** The Licensee shall pursue the defaulting consumer for clearing the outstanding dues by issuing reminder through registered post or served through authorized representatives of the Licensee with proper detailing of the possibility of transferring the outstanding amount towards other active connections standing in the consumer's name. If the consumer still fails to make payment even after three months, the security deposit shall be adjusted against the arrears. Any remaining balance shall be transferred to other active connections standing in the consumer's name, and those connections may also be disconnected.
- 13.11** The licensee shall be eligible to recover from a new and subsequent consumer(s) the dues of the previous and defaulting consumers in respect of the same premises only if a nexus between the previous and defaulting consumer(s) and the new consumer(s) in respect of the same premises is proved. The onus of proving a nexus, if claimed by a licensee, shall lie on the licensee.

14. Disconnection and Re-connection Charges

- 14.1** Charges toward each *reconnection due to non-payment* of bills shall be as follows. However, these charges shall not be levied in case the consumer pays the amount of the bill within one month from the date of disconnection.

Sl No.	Item	Rates (₹)
1.	For A.C. single phase L.T. supply	550.00

2.	For A.C. 3 phase L.T. supply for load less than 50 kilowatt	1,100.00
3	For A.C. H.T. supply	2,200.00

14.2 In case of disconnection/ reconnection for any purposes other than non-payment, a fee of ₹150.00 each will be charged.

15. Service Charge and Testing Fees

15.1 Service Charges for testing of Consumer's installation in consumer's premises

The following charges will be applicable for testing and commissioning of new equipment and servicing of equipment in operation

SI No	Designation	Charges (₹ per man day)
1	Executive Engineer	3,300.00
2	Assistant Executive Engineer	2,200.00
3	Assistant Engineer	1,100.00
4	Junior Engineer	850.00
5	Electrician/ Meter Tester	550.00
6	Jugali	450.00

15.2 Transportation Charges: To and fro journey, mileage as applicable to Corporation's allotted vehicle at the time will be applicable.

15.3 Other Testing Fees:

SI No	Item	Unit	Rate (₹)
1	Ratio tests for H.T. & L.T Current Transformers including Summation Transformers with Insulation Resistance measurements	No	120.00
2	Ratio tests for Potential Transformers with Insulation Resistance measurements	No	120.00
3	Ratio tests for Combined P.T. & C.T. Sets with Insulation Resistance measurements	-	Rates will be charged as for separate CT's & PT's
4	Transformer Oils: - First Sample For additional sample of oil of same equipment received at the same time as the first sample	Sample Sample	120.00 90.00
5	High Voltage Testing of equipment up to 11 KV	No	550.00

6	Over current and Earth Fault Relays	No	120.00
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Note: The above charges are exclusive of taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer.

16. Charges of Pole usage

16.1 For Cable TV Operation

These charges are for usage of MePDCL poles for Cable TV operation only.

Sl No.	Items	Rates
1.	Charges for application and agreement forms	₹ 50.00 per set
2.	The initial security deposit is payable by the CTV operators	Quarterly charges for poles and amplifier consumption.
3.	Charges towards each connection to or disconnection from or reconnection to the CTV amplifiers requiring supply from overhead LT lines. Connection/ disconnection / reconnection charges	₹ 40.00 per amplifier per phase.
4.	The pole rental charges for CTV amplifier, i.e., Charges per amplifier per month	₹ 15.00.
5.	The monthly pole rental charges for CTV cables :-	
	Category I up to 50 numbers of poles	₹ 300.00
	Category II more than 50 and up to 100 numbers of poles.	₹ 600.00
	Category III more than 100 and up to 150 numbers of poles.	₹ 750.00
	Category IV more than 150 and up to 200 numbers of poles.	₹ 1,000.00
6.	Category V more than 200 numbers of poles.	
	₹ 1,000.00 +₹ 10.00 per pole in excess of 200 poles.	
	Compensation charges for unauthorized usage of energy and poles.	
6.	The operator indulging in unauthorized usage of energy	Twice the rate applicable for a period of last six months or from the date of last connection.
	The operator indulging in unauthorized usage of poles	Twice the difference between the rate of the original detected category for a period of last six months or from any other date as the appellate authority may, on his own discretion, allow, whichever is less.

Note: The above charges are exclusive of taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer. The rates for energy charges for CTV amplifiers shall be as per the Non - Domestic (CLT) category.

16.2 For Advertisement/ Banner

These charges are for usage of MePDCL poles for advertisements and banners.

SI No	Items	Rates
1.	Charges for application and agreement forms	₹ 150.00 per set.
2.	Charges towards dismantling of hoardings / banners	₹ 500.00 per hoarding / banner.
3.	The monthly pole rental charges for advertisement (Maximum size – 5 sq. ft)	
	Category I- Commercial area	₹ 150.00 per pole.
	Category II- Residential area	₹ 100.00 per pole.
	Category III - National Highway (outside the city/ town limit)	₹ 80.00 per pole.
4.	Daily rental charge for Banners	₹ 50.00 per banner per pole.
5.	Compensation charges for unauthorized usage of energy and poles.	
	The operator indulging in unauthorized usage of energy	Twice the rate applicable for a period of last six months or from the date of last connection.
	The operator indulging in unauthorized usage of poles	Twice the difference between the rate of the original detected category for a period of last six months or from any other date as the appellate authority may, on his own discretion, allow, whichever is less.

Note: The above charges are exclusive of taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer.

16.3 Right of Pole Usage (ROPU).

For Right of Way for Usage of Steel Furniture for installation of small cells and telecommunication lines, the charges as approved vide Resolution No.4(III) of the 146th Meeting of the BoD of MePDCL held on 28th March, 2025 are as follows:

- a. For installation of small cells : ₹300/annum/street furniture for Urban Area
: ₹150/annum/street furniture for Rural Area
- b. For installation of telecommunication lines : ₹ 100 /annum/street furniture

Provided that the public entity shall provide the facility provider the option of payment of annual fees in advance for a period of 5 (five) years, through a consolidated payment equal to five times the amounts specified under clause (a) and (b) above, as applicable.

17. Temporary Supply Charges

All charges for temporary supply are payable in advance either by Cash / Demand Draft.

17.1 Application Fees

Sl No	Items	Category	Fees (₹)
1.	Application for supply of electricity to be accompanied with a test report	All categories, excluding industrial.	200.00
		Industrial.	10,000.00

Note: The above charges are exclusive of taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer.

17.2 Fixed Charge and Energy Charge

(In line with Clause 9.4 of the Order on Revised ARR & Distribution Tariff for FY 2026-27 for MePDCL.)

- i. The rates shall be double the standard applicable rate for all categories.
- ii. Temporary connection is to be released only through pre-paid metering limiting to maximum of 3 months period as per existing terms and conditions of the tariff.

18. Cheques Dishonoured

When payment of electricity bill or bills is made by a cheque and the cheque is dishonored by the Bank, every consumer concerned with the bill or bills shall, notwithstanding any liability under any law in that regard, be liable to pay the sum of ₹ 500.00 (Rupees Five hundred) only as fee for processing and correcting the entries in the books of accounts.

The above payments shall not exempt the consumer from actions that may be enforced under the provisions of section 138 of the NI Act, introduced by Banking Institution Laws (Amendment Act of 1989). Provided if there are two instances of dishonour of cheques/draft of a consumer in a financial year, the consumer shall be required to make all payments in cash till the end of the following financial year. In addition, the licensee may initiate action against the consumer under Sections 138 and 142 of The Negotiable Instruments Act.

19 Change of Name

A fee of ₹200.00 (Rupees Two hundred) only shall be levied for processing and effecting a change of name of a consumer.

20 Re-rating of the Installation

Fees for re-rating of the consumer's installation at the request of the consumer shall be ₹ 50.00 (Rupees Fifty) only per case of re-rating. These charges shall be payable by the consumer in advance. The aforesaid charges do not include the charges payable by the consumer for other works connected with the increase of the connected load in excess of the contracted load.

21 Electricity Duty & Other Taxes

The electricity rates do not include Electricity duty, Excise duty, taxes and any other charges levied by the Government or other competent authorities, which shall be paid by the consumer in addition to the charges under this schedule. The electricity duty applicable is as given below:

Category	Electricity duty
Domestic & BPL	5.00 paisa per unit

Industrial	5.00 paisa per unit for the first 15000 units. 4.50 paisa per unit for the next 25000 units. 3.00 paisa per unit for the rest of the units.
Others	6 paisa per unit.

22. Facilities to single phase and three phase pre-paid metered consumers

The following facilities are extended to single phase and three phase pre-paid consumers.

22.1 A rebate of 2% on energy charge is allowed to all categories of consumers.

22.2 Load Security Deposit shall not be levied to pre-paid consumers.

22.3 Fixed Charge, Meter Rent, Electricity Duty, etc shall be applicable as per Tariff Order notified from time to time.

22.4 Consumer friendly credit hours – From 4:00 PM to 11:00 AM and official holidays.

22.5 Emergency credit limit in the meter – for GP ₹ 2,000.00 and other category ₹ 200.00

22.6 Maximum and Minimum vend amount

Serial No	Category	Type of Meters	Maximum	Minimum
1	For all Categories (except General Purpose)	Single phase meters	₹ 15,000.00	₹ 500.00
		Three phase meters	₹ 25,000.00	
2	For General purpose only	Single phase meters	₹ 50,000.00	
		Three phase meters	₹ 1,00,000.00	

22.7 Initial credit amount when meter is installed and to be adjusted in 1st vending

Serial No	Category	Type of Meters	Amount
1	For all Categories (except General Purpose)	Single phase meters	₹ 100.00
		Three phase meters	₹ 200.00
2	For General purpose only	Single phase meters	₹ 1,000.00
		Three phase meters	₹ 5,000.00

23 Additional Load Security for consumers, who over draw the Contract Demand

(Reference – Notification No. MePDCL/D(D)/T-80(Pt-VI)/2024-25/47 dated 4th June, 2024)

In cases where consumers have drawn power (which is more than the load declared at the time of applying of power supply) without informing / applying for the same to the MePDCL

local office. This has an adverse impact technically, say overloading of DTs etc and subsequently in the whole electrical network. Commercially, there is a loss in terms of Fixed charge / Demand Charge.

To overcome this issue and in compliance with MSERC Supply Code 2026, it is mandatory that the additional load security be recovered from the consumers through the Billing software (without any human interface) by allowing the consumers to pay the additional security deposit in 24 (twenty four) instalments. The additional Load Security deposit is to be recovered, taking into consideration the following conditions: -

- (I) No Delay Payment Charge (DPC) is to be levied on the additional Load Security amount.
- (II) In the counting, the additional load security is to be separated from the Energy charges etc and should NOT be included in the outstanding dues against Energy charge etc.

C. MISCELLANEOUS GUIDELINES

1. Procedure for Settlement of the final bill of Pre-paid consumers pertaining to postpaid period

The following procedures shall be followed, in respect of settlement of the final bill, pertaining to the period till the date of installation of pre-paid meters (Reference Order No. MeECL/ACE(COM)/T-36/ PT-III/2014-15/7 dated 4th March 2015).

1.1 The final bill pertaining to the post-paid period shall be raised by the Distribution Sub-Division concerned, on receiving the final reading of the post-paid meter from Task Force, engaged for installation of pre-paid meters.

1.2 These bills shall be served to the consumers by the Task Force engaged for installation of prepaid meters.

1.3 The Distribution Sub-division shall then prepare a billing statement of such consumers.

1.4 Subsequent to the due date, the Distribution Sub-Division shall prepare the statement of defaulters and initiate necessary action for realizing the amount outstanding.

2. Procedure for installation of Pre-paid meter in State Government Establishments:

2.1 The MePDCL shall conduct awareness and orientation programme for the establishments where pre-paid meters are to be installed.

2.2. The MePDCL shall determine the unit consumption of the establishment during the past four months and inform the Head of the establishment. For new connections, the Task Force shall assess the unit consumption for four months.

2.3 The MePDCL shall advise the Head of the establishment on the amount of electricity to be purchased based on findings / assessment made at serial (b) above.

2.4 The MePDCL shall programme the pre-paid meter to give warning when 25% of the amount is left in the meter.

2.5 For settlement of final bill pertaining to postpaid period, the **procedure at 23.1** above shall be followed.

2.6 Circular issued by the Government of Meghalaya in this regard is available in website of MeECL www.meecl.nic.in. (No. POWER-132/2012/139 dated 26th February 2015).

3. Generation of Non-Billing Code

- 3.1 In case an occupant of a Quarter decides to vacate the quarter, the occupant shall inform the office concerned.
- 3.2 The concerned office shall generate the non-billing code for the meter and the same shall be input to the meter.
- 3.3 On receiving intimation of new occupancy, the concerned office shall re-activate the meter and normal recharge will continue.

4 Method of Service Connection.

(Reference No. MeECL/DD/ACEC/T-5/Pt-II/2013-14/14 dated 24th October 2013)

Specification of Service Pipe and Meter Box (1 phase & 3 phase whole current):

- 4.1 The Meter Box should be double compartment, (i) Meter compartment - which shall house the Meter and (ii) MCB compartment – which shall house the MCB. Each compartment shall have separate doors.
- 4.2 Service connection should be given using GI pipe. The GI Service Pipe shall terminate inside the meter compartment of the Meter Box. Services connection wires/cable should be within the GI Service Pipe.
- 4.3 In case the supply is through UG Cable, the cable with the sheath shall terminate inside the meter compartment of the Meter Box.
- 4.4 The live phase from the service wire / cable should be connected directly to the Supply side of the Meter Looping, if any, shall be done from the supply side of meter.
- 4.5 The MCB should be connected to the Load side of the meter and installed in the MCB compartment.
- 4.6 The door of the Meter compartment shall be completely sealed with Sticker Seal, to prevent any access to the meter.
- 4.7 The door of the MCB compartment need not be sealed.
- 4.8 In case of single opening meter boxes, the MCB may be fixed outside the box, but shall be placed after the meter.

Note: Use of cut-out shall be discontinued.

5 Guidelines for maintaining of records of live consumers & untraceable consumers.

(Reference- Office Order No. MeECL/DD/ACEC/T-5/2010-11/83 dated 23rd April 2010)

Keeping in view the need to ensure submission of the correct monthly commercial data to enable accurate analysis of billing and revenue performances, the following procedures shall be adopted, in respect of the consumer data bank/records and compilation of monthly commercial data:

- 5.1 A centralized data bank shall continue to have all records.

- 5.2 An additional data bank of live consumers with dues shall be created. It should be possible to segregate the data pertaining to government & non-government consumers.
- 5.3 Another data bank of disconnected consumers with dues shall also be created. It should be possible to segregate the data pertaining to government & non-government consumers.
- 5.4 The data of dead/untraceable consumers with doubtful dues should be excluded from the centralized data bank and the data maintained separately.
- 5.5 Subsequently, the commercial data shall indicate the number & outstanding dues of live consumers and disconnected consumers separately. However, it shall exclude the doubtful dues of dead/ untraceable consumers. This format is as per the approved format to be implemented from April 2010.
- 5.6 However, all payment shall continue to be accepted and accounted for as receivables.

6. Theft and unauthorised use of electricity

For unauthorised use and theft of electricity, malpractices and compensation, Chapter-11 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026 may be referred.

7. Documents for Service Connection.

(In line with Clauses 3.5.8, 3.5.9 & 3.5.10 of the MSERC (Electricity Supply Code) (1 of 2026) Regulations, 2026)

An application for supply or an additional supply of electricity shall be made in duplicate in the prescribed form, copies of which shall be available free of cost from the local office of the MePDCL.

The same may also be downloaded from the website <http://www.meecl.nic.in>. The applicant may also use photocopies of a blank application form. Any assistance or information required in filling up the form shall be given to the applicant by the MePDCL.

(a) Proof of Ownership / Occupancy

Any of the following documents shall be considered as acceptable proof of ownership or occupancy of premises:

- i. Copy of sale deed or lease deed in the case of agricultural connections;
- ii. Registered General Power of Attorney;
- iii. Municipal tax receipt or Demand notice or any other related document;
- iv. Letter of allotment;
- v. An applicant who is not an owner but an occupier of the premises i.e. in case of tenancy, shall, along with any one of the documents listed at (i) to (iv) above, also furnish a Permission i.e. "No Objection Certificate" from owner of the premises or landlord.

(b) Proof of Identification

Any of the following documents shall be considered as acceptable proof of identity:

i. If the applicant is an individual:

- a) Electoral identity card;

- b) Aadhar Card;
- c) Passport;
- d) Driving license;
- e) Ration card;
- f) Photo identity card issued by Government agency;
- g) PAN card;
- h) Photo Identity Certificate of residence or identity from the Headman / Nokma /Primary school teacher / in-charge of primary health centre / any village level Government functionary having Gazetted rank etc.

ii. If the applicant is a company, trust, educational institution, government department etc,

The application form shall be signed by a competent authority of the institution (e.g. Branch Manager, Principal, Executive Engineer, etc) along with a relevant resolution/ authority letter of the institution concerned.

a) In case of a partnership firm – The applicant shall furnish the partnership deed and an authorization through a Special Power of Attorney duly notarized in the name of the applicant for signing the requisition form and agreement;

b) In case of Public and/or Private limited Company – The applicant shall furnish the Memorandum and Articles of Association and Certificate of Incorporation and Resolution of Board of Directors (by the Chartered Accountant/Company Secretary of the Company) along with an authorization in the name of the applicant for signing the requisition form and agreement. The signatures of the authorized signatory shall also bear the common seal of the company. In case of change in the Board of Directors, the consumer shall intimate the distribution licensee.

c) Other documents applicable only for select consumer categories:

(1) Industrial consumers: Valid Industrial License, if applicable;

(2) Agricultural consumers: No Objection Certificate from competent government authority for tube wells, if required;

(3) Non-Domestic connection in any Temporary Structure: No Objection Certificate from Municipality/Municipal Corporation/ Gaon Panchayat/land development authority/land owning agency or any other competent authority;

(4) In case of Builder/developer, developing multi consumer complex or other property: Power of attorney;

(5) Co-operative Societies and Societies formed under Societies Registration Act, 1860 (including societies formed by occupiers/users of multi-consumer complex): Certified copy of its constitution, Copies of their Memorandum of Association and by laws along with resolution in favour of the authorized signatory for signing the Application form and other documents. The names of the managing body of the Trust or Society and their residential addresses shall also be furnished. The consumer shall intimate to the distribution licensee every change in the managing body of the Trust or Society within one month.

(c) Proof of current address

Any of the following documents shall be considered as acceptable proof of current address for communication:

- i. Electoral identity card;
- ii. Passport;
- iii. Driving licence;
- iv. Ration card/BPL Card;
- v. Photo identity card issued by any Government/ Government agency;
- vi. Passbook/running Bank Account;
- vii. Most recent Water / Telephone / Electricity / Gas connection Bill;
- viii. Income Tax assessment order

D. DISCLAIMER

The terms and conditions of supply shall be in accordance with the Meghalaya State Electricity Regulatory Commission (Electricity Supply Code) (1 of 2026) Regulation 2026, and any subsequent amendments. This Tariff Booklet is a summarised version. However, for detailed information and comprehensive understanding of the Regulations, the MSERC (Electricity Supply Code)(1 of 2026) Regulations, 2026 may kindly be referred.

Although reasonable care has been taken in preparing this Booklet, however, in case of any inadvertent errors or omissions, the Tariff Order and the Electricity Supply Code shall stand.

Director (Distribution)